

**LONDON BOROUGH OF BRENT  
HIGHWAYS COMMITTEE 23<sup>rd</sup> JULY 2003**

REPORT NO : /03

FROM THE DIRECTOR OF ENVIRONMENT

FOR NOTING

NAME OF WARDS  
ALL WARDS

**PERFORMANCE OF PARKING ENFORCEMENT CONTRACT**

**1.0. SUMMARY**

1.1. This report considers the performance of the Parking Enforcement Contract from 1<sup>st</sup> January 2003 to 31<sup>st</sup> March 2003.

**2.0. RECOMMENDATIONS**

2.1 That Committee notes the contents of the report.

**3.0. FINANCIAL IMPLICATIONS**

3.1 During the financial year 2002/2003 there was a surplus of £1,865,100 of income over expenditure. This surplus was transferred to the Transportation Unit.

**4.0. STAFFING IMPLICATIONS**

4.1. The Parking Enforcement service is managed by StreetCare, and is undertaken by external contractors Vinci Park and Vertex. There are no staffing implications as a result of this report.

**5.0 ENVIRONMENTAL IMPLICATIONS**

5.1. Enforcement of the parking regulations improves the general environment.

**6.0 LEGAL IMPLICATIONS**

6.1 The Council has power to impose parking restrictions and enforce them under the Road Traffic Regulation Act 1984.

6.2 The power to enforce the use of Bus Only Lanes is contained in the London Local Authorities Act 1996

6.3 Section 55 of the Road Traffic Regulation Act 1984 lays down how a local authority must account for their income and expenditure and how deficits

and surpluses must be accounted for on their parking account. Surpluses can only be used for purposes specified by the act, such as meeting all or part of the cost of provision and maintenance of off-street parking.

## 7.0. DETAIL

### Parking Enforcement (General)

DESCRIPTION	4 <sup>th</sup> QUARTER 01.01.03 TO 31.03.03	4 <sup>th</sup> QUARTER 01.01.02 TO 31.03.02	% CHANGE
TOTAL PCN'S ISSUED	29,417	28,764	2.2%
BAND'A' PCN'S ISSUED	10,732	10,077	6.1%
TOTAL NUMBER OF REMOVALS	1,118	980	12.3%
TOTAL PCN'S PAID	13,672	16,164	See Below
CANCELLED NOTICES	4,135	5,658	See Below
TOTAL PCN'S APPEALED	235	252	-6.75%
TOTAL APPEALS ALLOWED	156	71	219%
CASES REGISTERED AS DEBT	7,925	8,205	3.4%
WARRANTS ISSUED	19,714	9,947	98%

- 7.1. The total number of pcn's paid and the total number cancelled above, relates to the payments currently received and cancellations currently made. As cases progress the number of cases paid and cancelled increases monthly.
- 7.2 Appendix A contains a list of pcn's issued in each controlled parking zone, the offences for which the notices were issued, reasons for cancellation of pcn's a breakdown of the top 10 locations for removals. Appendix 'B' shows all locations where more than 50 PCN's were issued.

- 7.3 The total amount of monies received for the period is £1,127,576  
The payment rates, based on penalty charge notices paid, were as follows: -

	This Quarter	Previous Quarter
Paid at discount rate (£20)/(£30)	<b>68%</b>	69%
Paid at normal rate (£40)/(£60)	<b>18%</b>	18%
Paid at surcharge rate (£60)/(£90)	<b>5%</b>	5%
Other Payments	<b>9%</b>	8%

- 7.4 The Bailiffs are continuing to recover debts as soon as practicable after warrants have been issued by the County Court.

### **Assaults on Parking Attendants**

- 7.5 During this quarter there have been 4 assaults on a parking attendant.  
Details as follows: -

<b><u>Date</u></b>	<b><u>Location</u></b>	<b><u>Assault</u></b>
<u>11.01.03</u>	<u>St Johns Road Car Park</u>	<u>PA was punched by car driver. Police not informed</u>
<u>18.01.03</u>	<u>Linden Gardens</u>	<u>PA was punched from behind Police not informed</u>
<u>20.03.03</u>	<u>Harlesden High Street</u>	<u>PA was punched in the face after issuing a pcn. Police informed</u>
<u>21.03.03</u>	<u>Purves Road</u>	<u>The PA was pushed from a moped and repeatedly kicked. Police informed</u>

- 7.10 In the last period there were six minor assaults.

### **Parking Shops**

- 7.11 The parking shop at Chamberlayne Road dealt with 83% of the Borough permit applications during this quarter, whilst the shop at Pyramid House has dealt with 17% of the applications. In the previous quarter the ratio of permit issue by the parking shops was 88% at Chamberlayne Road and 12% at Pyramid House. Permits renewed by post are now being processed at Pyramid House. A breakdown is shown in appendix 'A' of permits issued by zone and of the type of permits issued.

## **Bus Route Enforcement**

- 7.12 On the 4<sup>th</sup> February 2002 Brent started patrolling two major bus routes in the Borough; routes 18 and 32. See appendix 'B' for a breakdown of pcn's issued by parking attendants deployed on each route.

## 8.0. **BACKGROUND INFORMATION**

### Details of Documents

### File Reference No

Committee Reports to:

Report to Highways Committee on 25<sup>th</sup> July 2002  
Report to Highways Committee on 11<sup>th</sup> September 2002  
Report to Highways Committee on 11<sup>th</sup> December 2002  
Report to Highways Committee on 3<sup>rd</sup> June 2003

Any person requiring further information should contact: -  
Michael Lambert, Parking Enforcement  
StreetCare Brent House 349 High Road Wembley Middx  
Telephone number: 020 8937 5098

**Richard Saunders**  
**Director of Environmental Services**

**Appendix 'A'**  
**January to March 2003**  
**Pcn's issued by Zone**

'C' Wembley Central	4657
'E' Ealing Road	2266
'GM' Mora Road	1347
'H' Harlesden	3243
'K' Kilburn	406
'KB' Brondesbury	1365
'KC' Carlton	251
'KD' Dyne Road	1440
'KG' Kensal Green	567
'KM' Malvern Road	246
'KQ' Queens Park	1396
'KR' Kensal Rise	1461
'KS' Brondesbury Park	185
'MA' Mapesbury	223
'MC' Cricklewood	530
'MK' Kilburn Station	489
'MW' Willesden Green	1727
'T' Temple	35
'W' Wembley Hill	478
Outside zones	7244

**Offences for which PCN's Issued**

Waiting & Loading Restrictions (yellow lines)	9012
No Valid P&D Ticket	4460
No Valid Permit	8732
Goods Vehicle Loading Bay	939
Parking on Bus Stops	656
Footway Parking	977
Pedestrian Crossings	90
Other Offences	4600

**Top 10 Locations for Removals**

Elm Road	36
Engineers Way	28
Brook Avenue	26
Mostyn Avenue	21
London Road	21
Elm Road Service Rd	19
Kingsbury Road	19
Anson Road	14
Blenheim Gardens	14
Melrose Avenue	14

**Permits by zone**

C	346
E	288
'GM'	1400
H	378
K	184
KB	722
KC	242
KD	559
KG	416
KM	166
KQ	1202
KR	771
'KS'	622
MA	280
MC	229
MK	169
MW	757
T	51
W	166

**Permits issued by type**

Essential User	54
Business	162
Doctors	9
Resident 1 <sup>st</sup>	2914
Resident 2 <sup>nd</sup>	476
Resident 3 <sup>rd</sup>	42
Scratch cards	4833
Visitor Household	554

**Bus Route Enforcement PCN's**

Route 18	1621
Route 32	4034

**Cancellations**

Borough Decision	275
Disabled Warning	145
Permit/P&D Warning	646
Accept Representation	12
DVLA No Trace	1092
PA Error	301
Vehicle Driven away Before issue	638

Appendix B  
**January to March 2003**

Albert Road	68	Anson Road	225	Ashburnham Road	65
Ashford Road	190	Blenheim Gdns	159	Bolton Road	117
Bowrons Avenue	149	Bridge Road	64	Brondesbury Road	335
Brondesbury Villas	205	Buckingham Road	147	Buckley Road	142
Burrows Road	94	Burton Road	74	Callcott Road	51
Cambridge Road	137	Carlton Vale	69	Cavendish Road	139
Cecil Avenue	175	Cedar Road	89	Chalkhill Road	50
Chamberlayne Road	165	Charlton Road	81	Charteris Road	81
Chatsworth Rd	146	Chevening Road	247	Chichele Road	74
Chichester Rd	55	Christchurch Avenue	124	Church Road	63
Clayton Avenue	273	College Road	79	Compton Road	56
Cranhurst Road	60	Craven Park Rd	480	Cricklewood Bdwy	561
Crownhill Road	60	Dagmar Avenue	80	Dagmar Gardens	75
Dartmouth Road	150	Dean Road	133	Douglas Avenue	82
Dunster Gardens	80	Dyne Road	127	Eagle Road	153
Ealing Road	1154	Ecclestone Place	90	Edgware Road	385
Elm Road	1049	Elm Rd Car Park	175	Elm Rd Service Rd	562
Engineers Way	164	Exeter Road	142	Felixstowe Road	92
Glengall Road	168	Greyhound Road	64	Grove Road	51
Harrow Rd Wembley	65	Harrow Rd NW10	411	Harvist Road	215
Hassop Road	123	Hazel Road	61	Hazelmere Road	86
Heathfield Park	72	High Rd Willesden	365	High Rd Wembley	457
High St Harlesden	1047	Hiley Road	55	Ivy Road	55
Kempe Road	89	Keslake Road	63	Keyes Road	66
Kilburn High Rd	424	Kilburn Lane	55	Kilburn Park Rd	83
Kingsbury Road	527	Kingsbury Car Pk.	152	Kingswood Ave	189
Lancelot Road	122	Langler Road	59	Larch Road	109
Linden Ave Wembley	111	London Road	346	Lonsdale Ave Car Pk	74
Lyon Park Avenue	59	Malvern Road	159	Manor Park Road	114
Melrose Avenue	163	Millman Road	103	Montrose Crescent	174
Mora Road	134	Mortimer Road	90	Mostyn Avenue	153
Mostyn Gardens	59	Mount Pleasant	90	Nightingale Road	141
Oaklands Road	161	Olive Road	110	Oxford Road	82
Pember Road	65	Pine Road	76	Preston Road	111
Preston Waye	83	Princess Road	55	Priory Park Road	276
Purves Road	240	Queensbury Stn Pa	76	Rainham Road	61
Ranelagh Road	210	Ravensworth Road	74	Riffel Road	78
Rockhall Road	76	Rosemead Avenue	177	Rucklidge Avenue	201
Rupert Avenue	50	Salisbury Road	178	Salisbury Rd Car Pk	64
Sheldon Road	97	St Johns Road	458	St Johns Rd Car Pk	130
St Julians Road	146	St Margarets Road	66	St Mary's Road	83
St Pauls Ave	126	Stanley Avenue	92	Station Grove	66
Station Parade	204	Station Road	61	Station Terrace	61
Streatley Road	88	Swinderby Road	151	Tavistock Road	72
Teignmouth Road	51	Temple Road	93	Thurlow Gardens	71
Torbay Road	61	Tubbs Road	174	Turton Road	58

Victor Road	112	Victoria Road	345	Wakeman Road	126
Wakemans Hill Ave	70	Walm Lane	312	Wembley Hill Road	57
Wembley Park Drive	64	Wendover Road	151	Westbury Ave	69
Willesden Lane	299	Wrentham Avenue	60		